**In January 2022 we had a total of 32 responses; 28 said that they were ‘EXTREMELY LIKELY’, and 2 said that they were ‘Very Likely’ to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:**

|  |
| --- |
| * All staff excellent. Shirley is a credit to your surgery.
 |
| * As always, all needs were taken into consideration. Such a caring surgery with really helpful staff all around.
 |
| * Excellent service, very knowledgeable and helpful physio. Exercise sheet and link to app much appreciated.
* No long wait to get an appointment and so convenient seeing the physio in my own surgery rather than having to travel to the hospital.
 |
| * Friendly staff - appt on time
 |
| * I gave a top score today, as I received faultless, helpful & caring Service.... Thank you
 |
| * I put 1 for today’s appointment, which was on time, pleasant, and successful for me, my leg is healing over at last! I came out feeling relieved and optimistic.
 |
| * On time appointment very efficient dealing with me.
 |
| * Staff are always really friendly and competent. The nurse I saw on the day was fantastic and put me right at ease. Well done.
 |

Thank you very much for taking the time to complete these slips. We appreciate your support.